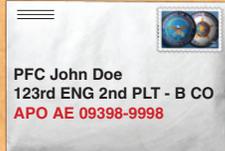


**Q:** When addressing mail to a Military Post Office should I also use the location and country name?

**A:** No. Always use the APO or FPO address, without the name of the city and country. This is to make sure the item stays in the military mail system instead of the international mail system.



**INCORRECT:**



**CORRECT:**

**Q:** What is the difference between Priority and Parcel Post articles mailed to Military Post Offices (MPO)?

**A:** In most cases Parcel Post articles weighing over 15 pounds or measuring over 60 inches, length and girth combined, will travel by ship from the U.S. gateway to the military address. Priority Mail receives air transportation from the U.S. gateway to the location of the military address overseas.

**Q:** Are Extra Services such as Insured, Registered and Delivery Confirmation™ available for Military Mail?

**A:** Yes. For details consult the USPS Web Site: <http://www.USPS.com>

**Q:** Can I track a package addressed to an APO/FPO/DPO location with the Customs Declaration Form number?

**A:** No. An Extra Service<sup>(1)</sup> must be purchased in order to be scanned into the USPS Product Tracking Service database.



# MILITARY MAIL: FAQ

MILITARY POSTAL SERVICE AGENCY  
<http://hqdainet.army.mil/mpsa/main.htm>



UP  
08/01/09

DOWN  
10/31/09



Military Postal Service Agency

**Q:** How long will it take for mail to reach a Military Post Office?

**A:** Department of Defense mail transit times for sending mail to APO/FPO locations from the time of acceptance to overseas locations.

## DoD MAIL TRANSIT TIMES

### EUROPE / ATLANTIC

(APO / FPO AE ZIP Codes beginning with 090-092, 094-099)

Express Mail Military Service .....3 Days  
First Class Mail / Priority .....7-9 Days  
Package Services<sup>(2)</sup> .....30-45 Days

### IRAQ / AFGHANISTAN / MIDDLE EAST

(APO FPO AE ZIP Codes beginning with 093)

Express Mail Military Service ..... Not Available  
First Class Mail / Priority .....7-13 Days  
Package Services<sup>(2)</sup> .....20-24 Days

### JAPAN, KOREA, PACIFIC ISLANDS FAR EAST

(APO / FPO AP ZIP Codes beginning with 962 through 966)

Express Mail Military Service .....3 Days  
First Class Mail / Priority .....7-10 Days  
Package Services<sup>(2)</sup> .....30-45 Days

### CENTRAL AND SOUTH AMERICA / CARIBBEAN

(APO / FPO AA addresses beginning with 340)

Express Mail Military Service ..... Not Available  
First Class Mail / Priority .....7-9 Days  
Package Services<sup>(2)</sup> .....18-21 Days

## FOOTNOTES

**1. Extra Services:** The following Extra Services provide online tracking capability: [Registered Mail](#), [Certified Mail](#), [Insured Mail](#), [Return Receipt for Merchandise](#), [Delivery Confirmation](#).

**2. Package Services:** Package Services class of mail applies to mail sent at the Surface or Parcel Post rate. This class receives surface transportation by ship to certain locations.

**Q:** How do I know what restrictions and prohibitions apply to mail addressed to a Military Post Office?

**A:** For restrictions and prohibitions to military APO /FPO addresses consult the “Supporting Our Troops” page on the USPS Web Site at <http://www.usps.com/supportingourtroops/welcome.htm>

**Q:** What special precautions should I use when packaging overseas military mail?

**A:** Follow these precautions to ensure your package makes it to its final destination.

- Place the mailing address inside the parcel on a separate piece of paper
- Use a box that is constructed to conform to the contents you are sending
- Make sure the weight of the items in the box are evenly distributed
- If any portion of the box sags or is easily depressed, add packing material on the inside
- Packaging tape is recommended when wrapping the outside of the box. Do not wrap with string
- Excess markings or print should be crossed out or covered to prevent your box from being mis-sent
- If you are sending personal hygiene items such as deodorant, lotion or shampoo enclose in a sealable bag
- When you are sending cookies, chips, and other perishable items, place them in a plastic container
- Avoid sending sodas or other drinks of any kind in your package. Carbonated drinks can explode during transit

**Q:** How do I send items I want to donate to a service member? Are there programs such as Any Service Member or Any Wounded Warrior?

**A:** Due to the new risks facing deployed military forces this practice is prohibited. Programs that allowed for sending mail to service members unknown to them were discontinued following the terrorist attacks of 2001. This includes the “Any Service Member, Any Wounded Warrior, Any Soldier, Sailor, Airman or Marine” mail program for military personnel. Mail to “Any Service Member” will not be delivered. This restriction applies to all classes and types of mail.

- If it has a valid return address it will be returned to sender.
- Items without return addresses are opened in our Mail Recovery Center Network to determine the sender’s address.
- If it is impossible to determine the sender’s address, items are sent to local charities

## FOR ADDITIONAL INFORMATION

**United States Postal Service**  
1-800-ASK USPS / [www.usps.com](http://www.usps.com)

**Military Postal Service Agency**  
1-800-810-6098  
<http://hqdainet.army.mil/mpsa/>